

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT			1. Contract Number		Page of Pages		
			1		8		
2. Amendment/Modification Number		3. Effective Date		4. Requisition/Purchase Request No.		5. Solicitation Caption	
GF-2025-R-0019-001		See item 16C				Network Resiliency Assessment Services	
6. Issued By: University of the District of Columbia Office of Contracting & Procurement 4200 Connecticut Avenue, NW Building 39 Suite 200C Washington, DC 20008			Code		7. Administered By (If other than line 6) University of the District of Columbia Office of Contracting & Procurement 4200 Connecticut Avenue, NW Building 39 Suite 200C Washington, DC 20008		
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)				(X)	9A. Amendment of Solicitation No.		
					GF-2025-R-0019		
					9B. Dated (See Item 11)		
					April 23, 2025		
					10A. Modification of Contract/Order No.		
					10B. Dated (See Item 13)		
Code		Facility					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of bids <input checked="" type="checkbox"/> is extended. <input type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copy of the amendment: (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by email, provided each letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. Accounting and Appropriation Data (If Required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14							
A. This change order is issued pursuant to: (Specify Authority) The changes set forth in Item 14 are made in the contract/order no. in item 10A.							
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.							
C. This supplemental agreement is entered into pursuant to authority of:							
D. Other (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copy to the issuing office.							
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)							
Request for Proposals No. GF-2025-R-0019, Network Resiliency Assessment Services amended as follows:							
1. The proposal submission has been extended to May 9th, 2025, by 2:00 p.m. local time							
2. The question submission has been extended to May 2nd, 2025, by 2:00 p.m. local time							
3. Questions and Answers (attachment A).							
4. Modifications to RFP Solicitation Documents (attachment B).							
5. Pre-Proposal Sign In Sheet (attachment C).							
The proposal should be submitted via email to Nathan J. Hunt at nathan.hunt@udc.edu.							
ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED							
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect							
15A. Name and Title of Signer (Type or print)				16A. Name of Contracting Officer			
				Mary Ann Harris			
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia		16C. Date Signed	
				<i>Mary Ann Harris</i>		4/23/2025	
(Signature of person authorized to sign)				(Signature of Contracting Officer)			

PROPOSAL SOLICITATION DOCUMENT
REQUEST FOR PROPOSAL
AMENDMENT 001
NO. GF-2025-R-0019-001

AGENCY: University of the District of Columbia
PROJECT: Network Resiliency Analysis Services
LOCATION: 4200 Connecticut Avenue, NW
Washington, DC 20008

To access our website, please go to:

- <https://www.udc.edu/procurement/solicitations/>
- <https://www.udc.edu/procurement/forms/>

Attachment A

Submitted questions for Request For Proposal GF-2025-R-0019 for Network Resiliency Analysis Services, received as of April 21st, 2025 at 9:00AM local time, are as follows:

#	Question	Response
1	What is the desired start date for this assessment project?	No later than June 2nd. Earlier availability is welcome.
2	Will the University support a hybrid work model, or is full onsite presence required throughout?	A hybrid model is supported, with on-site presence preferred as needed for physical access or walkthroughs.
3	What is the preferred format and structure for deliverables (e.g., Word, PDF, Visio, slide decks)?	Deliverables should follow industry-standard formats, including: <ul style="list-style-type: none"> o Microsoft Office Suite (Word, Excel, PowerPoint) o Adobe PDF o Visio or equivalent for diagrams o Google Workspace formats are also accepted.
4	Will we receive access to relevant network documentation, past assessments, or architectural diagrams?	Yes, access to network documentation, prior assessments, and architectural diagrams will be provided.
5	Is there a designated University liaison or technical team for coordination and clarifications?	Yes, a university technical team and point-of-contact will be assigned for coordination and clarification.
6	Are there any confidentiality or access protocols we need to follow when handling sensitive systems or documentation?	All participants must adhere to: <ul style="list-style-type: none"> o FERPA-compliant access guidelines o Role-based access controls (RBAC) o Industry-standard security protocols (e.g., NIST 800-171, CIS Controls) o NDA/Confidentiality Agreements if applicable
7	Will updated network device inventory and logical/physical topology diagrams be provided?	Yes, updated logical and physical topology diagrams and device inventory will be provided.
8	What existing network monitoring or management tools (e.g., Cisco Prime, DNAC) are in place for visibility?	The environment includes tools from the Cisco ecosystem (e.g., Prime Infrastructure, DNAC) and Microsoft Cloud tools.
9	Can we review router/switch configurations and logs directly for resiliency and failover assessment?	Yes, configuration and log access will be granted with supervised or read-only access as needed.
10	Are there known network pain points or areas where downtime has occurred in the past?	Yes, known issues include power interruptions and wireless access inconsistencies in select areas.
11	Has the Cisco CSPC collector been installed previously? If not, can we coordinate with the internal IT team for its deployment?	The CSPC collector has been deployed, and coordination with UDC Office of Information Technology for additional information can be arranged.
12	Can the University provide access to Cisco Smart Net Total Care (SNTC) portal if applicable?	Yes, access to the Cisco SNTC portal can be arranged.
13	Are existing WLAN heatmaps or Ekahau survey files available for reference?	Yes, existing WLAN heatmaps are available for reference.

14	Are there known areas of poor wireless coverage or high interference?	Yes, several zones experience coverage gaps or interference, to be identified further during the assessment.
15	Are WLANs segmented by purpose (e.g., faculty, student, guest)? Can we access the SSID and controller configurations for analysis?	WLANs are segmented by purpose (e.g., faculty, student, guest). SSID and controller config access will be granted for analysis.
16	What are the current WLAN performance expectations, and are there specific performance KPIs?	Establishing baseline WLAN performance metrics is a key objective of this assessment.
17	Are the ASA and Firepower appliances centrally managed via FMC or managed separately?	We operate in a hybrid environment with a mix of on-premises and cloud infrastructure. Firewall management is not consistently centralized — ASA and Firepower appliances are not centrally managed via FMC but are handled independently across the environment.
18	Can we access firewall rulesets, NAT policies, and logging configurations for review?	Yes, firewall configurations, NAT policies, and logs will be accessible with a designated chaperone.
19	Is there an existing incident response plan or SOC process to align our assessment with?	Yes, the university maintains an incident response plan and SOC workflow for alignment.
20	Are internal policies based on NIST, CIS Benchmarks, or other security frameworks?	Yes, internal policies align with NIST, CIS Benchmarks, and FERPA standards.
21	What are the University's top strategic IT goals for the next 3–5 years (e.g., cloud adoption, digital campus)?	Key goals include: <ul style="list-style-type: none"> • Improved network reliability and redundancy • Seamless user experience • Cloud integration and digital transformation A 5-year future state vision will be shared.
22	Is there a roadmap or existing architecture plan that should inform our recommendations?	Yes, an existing network and systems architecture is available and will help inform your recommendations. In addition, we can share our five-year future-state vision to provide insight into where we aim to be, enabling alignment with long-term strategic goals.
23	Are there upcoming infrastructure upgrades, campus expansions, or building renovations we should consider in the high-level design recommendations?	Yes, upcoming building renovations, expansions, and tech refreshes should be factored into your recommendations.
24	Is the University planning to adopt hybrid or multi-cloud strategies in the future?	Yes, the university is moving toward hybrid and multi-cloud adoption for scalability and service integration.
25	Are there any pilot projects or departments currently exploring smart workspace technologies?	Yes, several departments are piloting smart workspace initiatives.
26	What is the University's vision for a smart campus or digital learning environments?	The vision includes: <ul style="list-style-type: none"> • Seamless wireless access • Anywhere connectivity • Digital-first learning environments Additional detail will be covered in the strategic roadmap.

27	Are you currently using collaboration platforms like Microsoft Teams, Zoom, Webex, and how integrated are they with existing AV/IT infrastructure?	Yes, platforms like Microsoft Teams, Zoom, and Webex are in active use and partially integrated with AV infrastructure. Further evaluation is in progress.
28	Do you envision advisory services extending to IoT strategy, occupancy optimization, or touchless access?	Yes, the university is open to advisory services covering IoT, occupancy optimization, and smart access solutions.
29	Will we have access to read-only logins or monitoring portals for non-intrusive assessment?	Yes, read-only logins and monitoring portal access will be provided for non-intrusive assessments.
30	Are there security or privacy zones (e.g., labs, medical facilities) with restricted access where a tailored review approach is needed?	Yes, sensitive zones (e.g., datacenter) require a tailored access approach and additional approvals.
31	Will this engagement involve any review of cloud networking (Azure, AWS) as part of the current architecture?	Yes, the assessment should include cloud networking components (primarily Azure and Microsoft 365).
32	Are there preferred communication cadences (e.g., weekly status calls, check-ins) during the assessment?	Weekly status calls and regular check-ins are preferred. Flexibility is available based on project milestones.

Submitted questions for Request For Proposal GF-2025-R-0019 for Network Resiliency Analysis Services received before May 2nd, 2025 by 2:00PM local time will be responded to promptly via an Amendment to the RFP, which will be posted to the University’s solicitation website available at <https://www.udc.edu/about/administration/procurement/solicitations>, under the 2025 subsection.

Attachment B

Request For Proposal GF-2025-R-0019 for Network Resiliency Analysis Services is hereby amended as follows:

G.7 CONTRACTING OFFICER (CO)

Contracts will be entered into and signed on behalf of the University only by Contracting Officers. The contact information for the Contracting Officer is:

Mary Ann Harris, Chief Contracting Officer
Director of the Office of Contracting and Procurement
Office of Contracting and Procurement
4200 Connecticut Avenue, NW Building 39 Suite 200C
Washington DC 20008

I.7 INSURANCE

- I.7.7 CERTIFICATES OF INSURANCE. The Contractor shall submit certificates of insurance giving evidence of the required coverage as specified in this section prior to commencing work. Evidence of insurance shall be submitted to:

Mary Ann Harris, Chief Contracting Officer
Director of the Office of Contracting and Procurement
Office of Contracting and Procurement
4200 Connecticut Avenue, NW Building 39 Suite 200C
Washington DC 20008

L.5 PROPOSALS SUBMISSION, FORM, ORGANIZATION AND CONTENT:

- L.5.1. Proposals must be submitted no later than 2:00 p.m. local time on Friday, May 9, 2025,** to Nathan J. Hunt, via email to nathan.hunt@udc.edu.

NOTE: "Proposal in Response to Solicitation No.: GF-2025-R-0019, "Network Resiliency Analysis Services" **should be included in the email subject line.**

Offerors shall submit one (1) signed original of their proposal. Submissions should be delivered via email to Nathan J. Hunt at Nathan.hunt@udc.edu.

L.13 CERTIFICATES OF INSURANCE

Prior to commencing work, the Contractor shall have its insurance broker or insurance company submit certificates of insurance giving evidence of the required coverages as specified in Section I.7 to:

Mary Ann Harris, Chief Contracting Officer
Director of the Office of Contracting and Procurement
Office of Contracting and Procurement
4200 Connecticut Avenue, NW Building 39 Suite 200C
Washington DC 20008

Attachment C

Pre-Proposal Conference Attendance (April 21st, 2025 at 11:00AM)				
GF-2025-R-0019 Network Resiliency Analysis Services				
#	Name	Company	Telephone Number	Email
1	Mary Ann Harris, Director and CCO	UDC-OCP	202-274-5426	mharris@udc.edu
2	Nathan J. Hunt, Contract Specialist	UDC-OCP	202-274-5434	Nathan.hunt@udc.edu
3	Stephan Byam, Vice President	UDC-OIT	202-384-3889	Stephan.byam@udc.edu
4	Rage Mohamud, Enterprise Infrastructure Lead	UDC-OIT		Rage.mohamud@udc.edu
5	Jon Young, Vice President	Vantage Technology Consulting Group		jonyoung@vantagetcg.com
6	Hinal Patel, Client Relationship Specialist	vTech Solution Inc.	202-951-8343	hinal.p@vtechsolution.com
7	Prabhjot Kaur, Associate Manager – Client Relationship	vTech Solution Inc.	202-644-9774	Prabhjot.k@vtechsolution.com